

# *Terms and Conditions*

## **Workshop Period**

The workshop period is from Thursday the 15th of September 2016 through Friday the 23rd 2016. From arrival at your accommodations at the Hilltop Italian Villa until your departure unless otherwise arranged.

## **Arrival and Departure**

- \_participants are responsible for their own travel to and from Pisa, Italy
- \_Transfers are included upon arrival and departure.

## **Included in the Price**

Accommodations and transfers after your arrival in Pisa, Italy and before your return home from Italy  
Meals as stated in itinerary  
All Transfers  
8 night stay at your assigned accommodations including but not limited to  
Electricity, heat, hot water, Clean bed linen, towels, soap.  
All sightseeing tours and field trips as specified on arrival  
Painting opportunities with Artist Sharon Rusch Shaver  
Welcome Banquet at Italian Villa on arrival  
Prosecco Hour before dinner  
Transfer to Airport at end of stay

Itinerary may be adjusted to accommodate seasonal openings and or unexpected closing of attractions, restaurants, museums. etc.

The published price is based on an minimum group of eight registered and enrolled participants.

## **Not included in the Price:**

Passport fees

Meals are not included unless specified in the itinerary.

Roundtrip transportation to/from guest's departure point in the USA.

Airfare not included.

Entrance fees to museums and sites

Excess baggage charges. See your air carrier for rules

Liquor or distilled drinks unless specified in itinerary

Hair dryers, electrical adapters and or convertors

Entertainment or activities during scheduled free period during days or evenings.

Items of a personal nature, including but not limited to, laundry, extra portorage, etc.

Optional Baggage and Trip Cancellation Insurance: this is highly recommended.

U.S. Customs Charges upon return (on goods exceeding \$600 per person at last notice.)

Telephone charges

Supplementary maid service

Any other expenses, costs or charges not specified in the section titled "Included in the Price"

Overnight lodging, meals, transportation, or missed travel services due to airline scheduling, misconnections, or delays.

# Terms and Conditions page 2.

## **Payment Terms**

1. All prices are in United States dollars.
2. For reservations made more than three months prior to arrival date, a non-refundable deposit in the amount of US \$600.00 per person is due with the enrollment form to secure the workshop period. The balance is due no less than 3 months before the arrival date.
3. For bookings made less than 3 months before the arrival date, the total workshop fee is due at the time of booking.
4. Upon receipt of the initial deposit you will receive a receipt/confirmation in writing.
5. Upon a receipt of your final payment 90 days to arrival, you will be sent a final receipt, and any other information pertinent to your stay.
6. Please see explanations for Security Deposit and Refunds below.

## **Cancellation of the Workshop**

This tour is offered based on a minimum number of participants. We may cancel this tour if the minimum number of participants is not met by June 10th 2016. In the event of cancellation by us, enrolled participants will be offered alternative dates or a complete refund.

## **Cancellation and Refunds**

CANCELLATION ONCE FULL FINAL PAYMENT HAS BEEN MADE: Any cancellation notification must be made in writing to Sharon Rusch Shaver. After July 10th, a 50% of the enrollment fee is forfeited unless we are able to enroll another participant in the tour. If another participant is enrolled, your full payment will be refunded once new re-booking of the tour is confirmed. Please be advised that it is extremely difficult to re-book the tour once a cancellation is made within the 60 days prior to arrival date. Notification of cancellation must be made in writing. Cancellations within 30 days prior to arrival are nonrefundable. If a cancellation must be made within the nonrefundable time frame, you will receive a 15% discount off a future tour within one year.

## **Refunds**

No refunds are given for any unused portion of the workshop program, itinerary, or services described.

## **Damages & Charges**

Guests are required to act in a responsible manner at all times. If during the workshop period a guest is acting irresponsibly or acting out in any way that disrupts the other participants on the tour, they will be asked to leave the premises immediately. The client is responsible for ensuring that the property is left upon departure in the same general condition and repair as on arrival. Sharon Rusch Shaver reserves the right to recover from clients the cost of any loss or damage caused by a failure to respect the property, fixtures, or fittings. Clients are required to use their long-distance calling cards or credit cards when placing long-distance calls. Low rate per minute international calling cards and cell phones are available locally.

## **Travel Insurance**

Insurance is not provided. You are strongly advised to make the necessary arrangements with a reliable insurance company to cover all stages of the holiday including flight or transport cancellations as well as for cancellation of the group tour booking. Your travel agent should be able to help you with this. A company that offers the purchase of travel insurance is at [www.insuremytrip.com](http://www.insuremytrip.com)

## **Complaints**

We cannot be held responsible for events beyond our control such as breakdowns, leaks, power cuts, water shortages, floods, storm damage, strikes or force majeure. We will do our best to resolve any complaints to the best of our ability.

# Terms and Conditions page 3

## **Liabilities**

We cannot accept liability for fortuitous events such as acts of God or war, riots or civil strife, terrorist activity, industrial disputes, natural disasters, fire, adverse weather conditions, or consequences of any person during the course of the holiday stay. Sharon Rusch Shaver shall not be held responsible in any way for any damage caused by or to travelers or customers if they do not undertake or complete their journey, nor for any contretemps during the journey due to delays, breakdowns or failure of the means of transport, nor illness, bad weather, strikes nor for any other reason due to force majeure. These conditions must be accepted by all members of the group tour party. We can not reduce or waive these terms in the event of circumstances beyond control such as illness, injury or death, flight cancellations, war, civil uprisings, terrorist attacks, labor strikes, earthquakes, floods, storm damage or force majeure. If, for reasons beyond our control, we are forced to cancel the booking, we will do our best to find a suitable alternative rental property or rental period.

## **A note to Participants**

Please understand that many of the conveniences, which we accept as normal in the USA and some other countries, are not always as readily available in other countries. It is very important to bring with you all medications and prescriptions. Your needs may be difficult to meet in another country. You should understand that the electrical systems in Italy function on a 220-voltage current. We have done everything possible to make available any necessary electrical adapters that may be needed. However, we suggest you bring your own as well. You may experience a power or telephone outage during a storm or other related interference, which is fairly normal. Please understand that these occurrences are totally out of our control and that we cannot make refunds due to happenings such as these during your stay. Generally the outages are for short periods of time and will not result in any major inconvenience. All day trips require walking. Prepare for warm to cool days and cooler evenings. Comfortable walking shoes are recommended along with a variety of clothing for various weather conditions. Also, U.S. Customs does not permit meat products and other items into the USA. Please check before you purchase items to be sure they will be allowed entry into other countries

All images, photographs and video that is a record and documentation of this Excursion to Europe, may be used for promotion of future Artist Adventures.

## **Transport to and from Painting Locations:**

While we ensure your personal safety through the use of suitable vehicles and qualified drivers, we recommend that you do take out travel insurance to provide personal and public liability protection. The level of insurance provided through us is limited to the standard of insurance provided through the vehicle insurance company for our own vehicles or the insurance through the hire car company we use. We do not take responsibility for personal or material damage incurred due to negligent behavior including not wearing a seatbelt or leaving items unsecured or unattended in the vehicle. If you need to arrive outside advertised pick-up times or require pick-up or drop-off before or after arrival or departure days, these can be arranged at extra cost and are not included in your free pick-up/drop-offs.